

Customer Code of Conduct

English



**Kia ora. Welcome to Christchurch City Libraries.
We hope you enjoy your time here.**

Your rights

You have a right to:

- Service that is friendly and helpful
- Be treated with respect
- A safe and welcoming environment

Your responsibilities

When visiting the library

- Respect the rights of others
- Treat library staff with courtesy
- Treat other library users with courtesy
- Treat library buildings and equipment with care

Our libraries are here for the enjoyment of everyone. We want to make sure all visitors have a pleasant experience. If you choose not to follow the code of conduct, we may ask you to leave.

Thanks for your help.